

PRE-ARRIVAL GUIDE

GRAN CANARIA

Welcome to **Language Campus Gran Canaria!**

We look forward to meeting you in person this summer for this amazing adventure on our breathtaking island! Please read the following pre-arrival guide with your parents to pack everything you need for your camp.

◆ ADDRESS

Calle República Dominicana 17
35010 Las Palmas de Gran Canaria (Las Palmas)
Spain

◆ PHONE

+34 654 63 67 26 / +34 618 08 65 06

◆ EMAIL

info@lcampus.co

◆ SCHOOL DIRECTOR

Karina Mucciato

ACCREDITATIONS & PARTNERSHIPS

TRINITY
COLLEGE LONDON
Registered Examination Centre 47519



We prepare for
Cambridge
English Qualifications



An **la** partner centre





AIRPORT CHECKLIST

Documents you need at hand at the airport:

☐ **YOUR ID CARD OR PASSPORT**

Please make sure that your documents are valid.

☐ **YOUR RETURN TICKET**

Our airport is **Gran Canaria Airport (the airport code is LPA or GCLP)**. Please send us your arrival details 2 weeks before your trip at the latest.

☐ **THE OFFICIAL TRAVEL AUTHORISATION SIGNED BY YOUR PARENTS OR LEGAL GUARDIAN(S)**

In addition to your valid ID card or passport, you may need an official document signed by your parent(s) or legal guardian(s) authorising you to travel on your own.

Please contact your respective consulate or embassy in Spain for further information, or visit the following webpage: https://europa.eu/youreurope/citizens/travel/entry-exit/travel-documents-minors/spain/index_en.htm

☐ **YOUR VISA (IF NEEDED)**

Please visit the following webpage to find all the information you need about entry requirements: <http://www.exteriores.gob.es/Portal/en/ServiciosAlCiudadano/InformacionParaExtranjeros/Paginas/Inicio.aspx>

You can also contact your respective consulate or embassy in Spain.

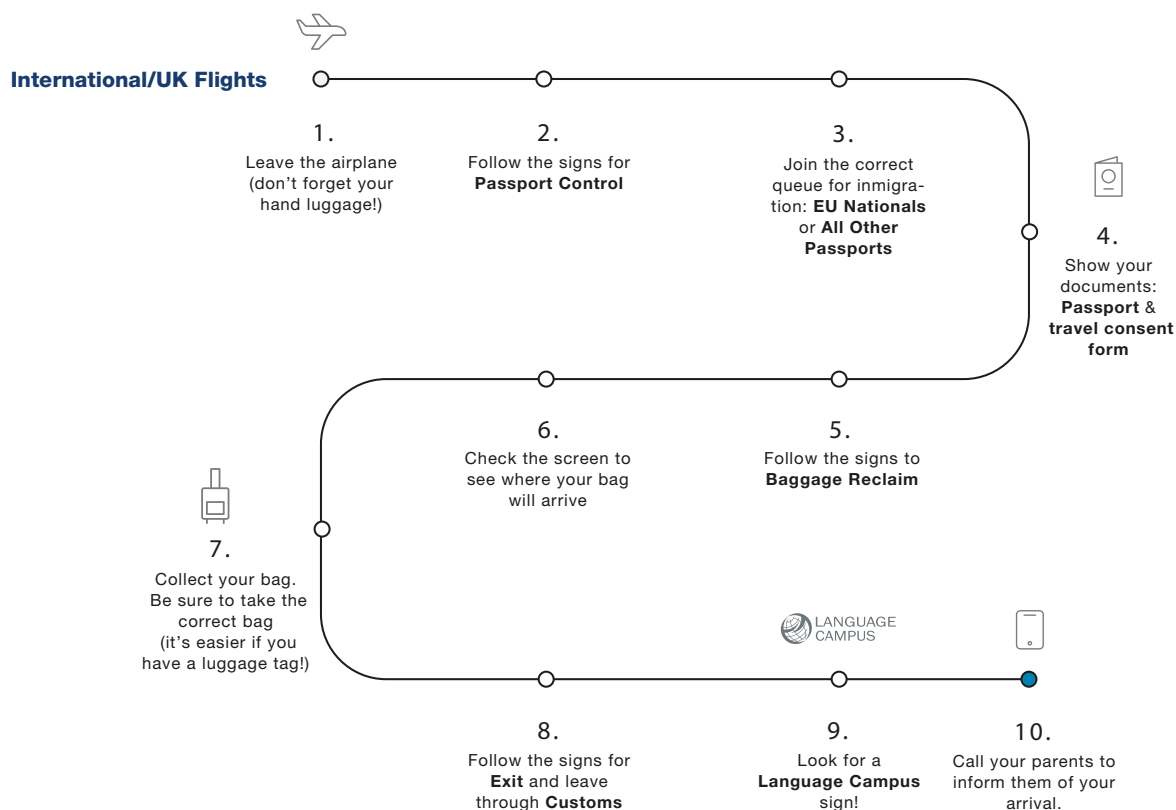
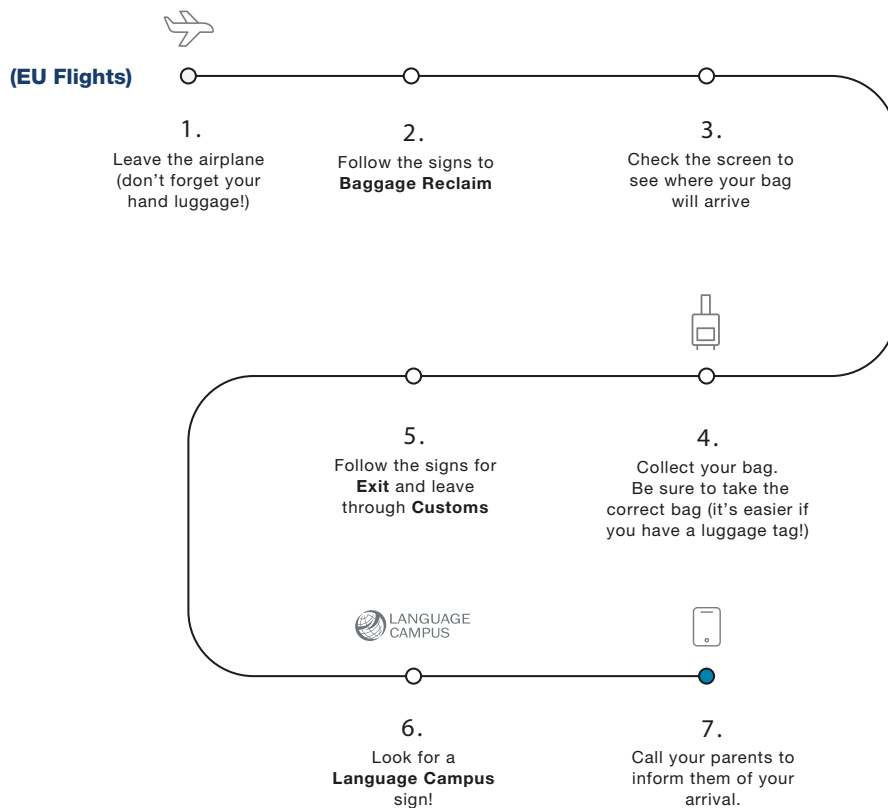
☐ **OUR IMPORTANT CONTACT NUMBERS**

+34 654 63 67 26

☐ **YOUR POCKET MONEY IN EUR**

We recommend that students bring around **70€ per week**.

GUIDE TO YOUR ARRIVAL AT THE AIRPORT



DON'T FORGET TO BRING!

GENERAL

- ☐ Your plane tickets
- ☐ Your passport or EEA ID card
- ☐ Your visa (if needed)
- ☐ Your pocket money
- ☐ Paper and pens

CLOTHING

(ENOUGH FOR THE LENGTH OF YOUR STAY)

- ☐ Summer clothes (casual but decent)
- ☐ A few jumpers
- ☐ Sports clothes
- ☐ Trainers
- ☐ Comfortable shoes
- ☐ Underwear
- ☐ Pyjamas
- ☐ Swimming costumes
- ☐ A sun hat
- ☐ A swimming hat
- ☐ Swimming goggles
- ☐ A raincoat
- ☐ A smart outfit for the final gala

OTHER

- ☐ Toiletries (to pack in your checked luggage!)
- ☐ Sunscreen lotion (SPF 35 minimum is compulsory but SPF 50+ is advised)
- ☐ Mosquito repellent
- ☐ Beach & bath towels
- ☐ Prescription medication you require
- ☐ Travel adapter for electrical appliances if needed



- ◆ If you travel with a group leader, follow their instructions carefully.
- ◆ If your flight is delayed or you are experiencing any other issue, don't panic! Just contact Language Campus emergency number (which you should keep with you at all times): +34667607422
- ◆ Our airport transfer will take you straight to the hotel where a member of staff will give you the key to your room.





RESIDENTIAL ARRIVALS

HOTEL ROOMS

We provide shared rooms in our hotel (4 students per room). Each room has Wi-Fi and an en-suite bathroom with a toilet. Keep in mind that room changes and requests made on arrival will be considered but not always possible and changes can only take place after all students have arrived on that day.

KEY DEPOSITS

On arrival at the camp, our staff will take a deposit of 20 EUR when they give students their keys.

The deposit will be returned at check-out at the end of the stay, when the keys are returned.

MEALS

All meals (breakfast, lunch, dinner, snacks) are provided by Language Campus and taken at the hotel. We also provide packed lunches on excursion days. Please note that the food and mealtimes might not be the same as students are used to at home, and we expect students to adapt and try new things.

If you have any special dietary requirements, please inform us in the Registration Form.

LAUNDRY

We can offer a weekly laundry service for an extra cost of 30 EUR per week. If you need this service, please inform us in the Registration Form and note that all items of clothing must be labelled with the student's name and should be machine-washable.

MEDICAL CARE

Please provide us with any relevant information about a student's physical or mental health issues. If a student brings medication with them, please inform us of this in advance in the Registration Form.

Our staff may give students non-prescription medication (such as paracetamol), unless we are informed in advance not to do so.

INSURANCE

Language Campus Gran Canaria provides civil liability insurance as well as an international student health insurance with Guard.me. You can find information about our insurance on the following website: <https://www.guard.me>



MONEY AND VALUABLES

We strongly recommend that students do not bring valuable belongings unless absolutely necessary.

On excursion days, our staff will tell students and their group leaders in the morning that they might need money for souvenirs and others. On any other day, students will not have any expenses and we recommend that they leave their wallet in the hotel rooms, which will be locked at all times.

As we mentioned above, we will not take any responsibility for lost or stolen items.

PHOTOS

Language Campus Gran Canaria takes photos of students for marketing purposes. If you do not want your picture taken, please inform us in the Registration Form.

COMPLAINTS

We try our best to ensure that students are fully satisfied with their time on our summer camp. However, problems can sometimes arise.

If you wish to make a complaint about an aspect of a student's stay, please write to our head office.



CAMP

GUIDELINES

- ◆ Speak **English** and/or **Spanish** only
- ◆ **We don't tolerate any form of bullying or intolerance** (verbal, physical or via social media)
- ◆ **Don't fight, steal or damage!**
- ◆ **Smoking is not permitted** in any of our facilities
- ◆ We **do not** take any responsibility for lost or stolen items, so **do not leave your belongings unattended**
- ◆ **You must attend all our lessons and activities**
- ◆ You must be **punctual**
- ◆ Food is not permitted during the lessons, and your mobile phone should be turned off
- ◆ Consuming **alcohol or illegal drugs is strictly prohibited**
- ◆ **Keep our emergency number with you at all times**
- ◆ **Be sensitive to the local culture**

NOTE TO THE PARENTS

Our camp rules ensure the safety and wellbeing of everyone attending the camp, which is why we take these rules very seriously.

Students who break Spanish law or repeatedly misbehave will be required to leave the camp at your expense and you will not be given any refund for the remainder of the course. We thank you for your understanding.

LAST BUT NOT LEAST...

Don't be shy or afraid to speak the language you are here to learn: the best way to learn is to practise, and your teachers, supervisors and new friends will always be right next to you if you need any help. You'll see how quickly our bilingual environment allows you to improve your conversation range and verbal expressions.

You're about to start an unforgettable adventure in a new city, with a new language, experiencing a different culture and making connections that can last for years. Pack your bags, double-check your travelling documents and **get ready for a summer you'll never forget!**







EXPERTS IN LANGUAGES


Please contact our head office if you have any question regarding our summer camp or the booking process.

You can also contact us at any time if you need anything once the camp has started.

FOLLOW US ON SOCIAL MEDIA

 @LanguageCampusgc

 @languagecampus

 @LanguageCampusGC

HEAD OFFICE CONTACT DETAILS

 +34 654 63 67 26 / +34 618 08 65 06

 info@lcampus.co

 Calle República Dominicana, 17 35010
Las Palmas de Gran Canaria (Las Palmas)

WITH  **guard.me**
International Insurance

OUR PARTNERS

TRINITY
COLLEGE LONDON
Registered Examination Centre 47519

 **OXFORD**
UNIVERSITY PRESS
Approved Test Centre

We prepare for
Cambridge
English Qualifications

 **siele**
SERVICIO
INTERNACIONAL
DE EVALUACION
DE LA LENGUA
ESPAÑOLA

An  partner centre

KAPLAN